



*Kevin Chase, CEO, and Carole Chase, Vice-President*

# The ChasePlastics Story

## Our commitment to you

### **At Chase Plastics, we're real people providing real solutions.**

It's something we've been doing since 1992, when Kevin and Carole Chase independently set out to redefine resin distribution with one fundamental premise: providing outrageous customer service. With sheer determination, a Detroit-bred work ethic, and \$2,500 in their pocket, the husband and wife team worked together to fill a need for plastic processors by doing something the big distributors would not: provide quality specialty, engineering, and commodity thermoplastics for small, medium, and large-sized applications. Today, customer service is more than a value; it's instilled in our DNA, and it's inherent in everything we do, all with the goal of helping you succeed and thrive.

## Real insight

As the industry evolves, so does your business. That's why we're by your side every step of the way with insight to help you create efficiencies as well as providing solutions to any issues that may hinder your success. We're constantly outpacing the industry and are committed to advancing our customers to help you meet tomorrow's demands today.

- Technically skilled and experienced sales professionals
- Technical Development Engineers with custom insight and expertise on materials and processing
- Exclusive Chase the Knowledge® educational programs, webinars, and technical blogs
- Continuous evaluation and expansion of our supplier base and warehouses

**94%** Net Promoter Score

### **REAL Outrageous Service**

We are proud that 94% of our customers are likely to refer us.

## Real culture

We provide customer service that's so exceptional, and a culture that is so unique, it's renowned throughout the industry. Among many accolades, we're honored to be repeatedly recognized by Plastics News on their "Best Places to Work" list.



### 2025

#63 on Crain's *Detroit Business* Private 200 List

### 2015

#85 on Crain's *Detroit Business* Private 200 List

### 2013

#41 on Crain's *Detroit Business* Fastest Growing Companies List

### 2019

SPE Detroit Community Service Award

### 2014

*Crain's Detroit Business* Cool Places to Work in Michigan

### 2012

Ernst and Young Entrepreneur of the Year

**ISO 9001:2015 Certification** with Benchmark Ratings in Continuous Improvement, Internal Audits, Management and Resources

**Real Responsiveness:** It's vital to your business and your competitive advantage, and it's what we excel at. From our industry-leading product line and value-added services to the ability to forecast industry trends, we're ready when you need us.

**Real Dedication:** When you become a Chase Plastics' customer, from day one, you receive a dedicated account team ready and equipped to provide stellar customer service.

**Real Flexibility:** Chase Plastics offers the industry's broadest product line, featuring more than 35,000 specialty, engineering, and commodity thermoplastics, in stock and ready to ship with no minimum order size.

## CORE VALUES

High Expectations

Independence

Customer Satisfaction

Teamwork

Execution

Character

## Get real solutions — today

New customers rate us **97% in satisfaction surveys**.  
Give us a chance today and we'll show you why!

**Call 800-23-CHASE or email [info@chaseplastics.com](mailto:info@chaseplastics.com)**

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