

# Shared Core Values



## Customer Satisfaction

Outrageous Service  
Sense of Urgency  
Two-Hour Callback  
Extraordinary Effort  
Quality Products and Services  
Competitive Pricing

## High Expectations

Be Elite

Commit to Excellence in All Endeavors | Be Success- and Results-Oriented  
Show Passion for Plastics Distribution | Empower Talent, Reward Success  
Do More, Manage Less | Embrace Change | Honor Top Performers  
Promote Opportunity Through Professional Growth | Pursue Career Development  
Focus on Profitable Growth

## Independence

Control Our Own Destiny | React and Adjust Quickly  
Contribute to a Personally and Professionally Rewarding Environment

## Teamwork

Engage in Participative Management | Trust in Each Other  
Possess a Whatever-It-Takes, Positive Attitude | Remain Dedicated and Committed

## Execution

Meet Deadlines | Be Proactive | Set Clear Goals and Priorities | Implement Ideas  
Demonstrate Keen Leadership and Vision | Commitment to Continuous Improvement

## Character

Act with Integrity | Display Moral Behavior | Communicate Openly, Honestly and Effectively | Accept Responsibility and Be Accountable | Candor / Straight Talk

