

March 24, 2020

To our Valued Customers,

Yesterday, March 23, 2020, Michigan Governor Gretchen Whitmer signed the “Stay Home, Stay Safe” Executive Order in response to the COVID-19 virus outbreak in Michigan. As the United States continues to react to the COVID-19 Pandemic, multiple states have issued similar Executive Orders to shut down non-essential businesses.

In the last 24 hours, since this Executive Order was signed, we have received countless letters from our valued customers determining Chase Plastic Services is essential to their supply chain to distribute material for their essential goods and services (medical, military/defense, food packaging, etc.).

The U.S. Department of Homeland Security has a designation for “Critical Infrastructure Industries,” which include industries deemed essential for continuing U.S. social and economic welfare, such as the Specialty Chemical supply chains that Chase Plastics distributes and are designated as Critical Infrastructure.

As a result, Chase Plastics will have limited essential functions operational at our Clarkston, MI, headquarters and South Bend, IN, Central Distribution Center. Nine days ago, most of our team began operating remotely from their homes, compliant with yesterday’s announced Executive Order. We remain open and operational to fulfill the demands of our customers and, ultimately, the end-user and end-consumer.

Our Central Distribution Center in South Bend, IN, remains open and operational with enhanced precautions compliant with both state and federal CDC guidelines. Additionally, as of today, all our 36 third party logistics and warehouse centers are operational with heightened safety plans, even in states with a “Shelter in Place” order.

Chase Plastics has been in constant contact with our supply base to ensure that there has not been a disruption in supply of the thermoplastic resin that we distribute. To date, we have confirmed that none of our products from major manufacturers are currently directly affected by the COVID-19 outbreak in any of the affected countries or states domestically. This week, however, we have received announcements from our supply base of lead-time extensions due to several states’ “Shelter in Place” mandates and based on a limited workforce. As a stocking distributor, we will be able to react and plan for these new extensions, having little to no effect on our customers in most cases. We will contact our customers individually if any of their open orders may be affected.

We continue to monitor the latest and most accurate information on the virus through the Centers of Disease Control (CDC), as well as the responses by our Local, State, and Federal Governments. We will remain in constant communication with our supply base and our supply chain partners. We will proactively notify our valued customers of any potential or expected disruption in supply or extended lead-times.

If you have any questions or concerns, please do not hesitate to contact your Chase Plastics’ Account Manager or Service Specialist.

Thank you in advance,



Adam Paulson
Vice President of Operations