



*Kevin Chase, President, and Carole Chase, Vice-President*

## Our commitment to you

At Chase Plastics, we're real people providing real solutions. It's something we've been doing since 1992, when Kevin and Carole Chase independently set out to redefine resin distribution with one fundamental premise: providing outrageous customer service. With sheer determination, a Detroit-bred work ethic and \$2,500 in their pocket, the husband and wife team worked together to fill a need for plastic processors by doing something the big distributors would not: provide quality specialty, engineering and commodity thermoplastics for small- to medium-sized applications with great customer service. Today customer service is more than a value, it's instilled in our DNA, and it's inherent in everything we do. Just as the day we started, we're committed to providing real solutions that aren't delayed by red tape, inaction or indecision, but through a genuine understanding of your business and a mutual goal of helping you succeed and thrive.

## Real technical expertise

As the industry evolves, so does your business. That's why we're by your side every step of the way with insight to help you create efficiencies as well as providing solutions to any issues that may hinder your success. We're constantly outpacing the industry and are committed to advancing our customers to help you meet tomorrow's demands today.

- Technically skilled sales professionals with degrees and/or engineering backgrounds with processor experience
- Technical Service and Application Development Engineers provide custom insight and expertise, over the phone or on your floor
- Exclusive Chase the Knowledge educational programs
- Continuous evaluation and expansion of our supplier base, as well as warehouses across North America, Canada and Mexico

# The Chase Plastics Story

## Real culture

**Responsiveness:** it's vital to your business, to your competitive advantage and it's what we excel at. From our industry-leading product line and value-added services, to the ability to forecast industry trends while anticipating your needs, we pride ourselves on our ability to be nimble, flexible and respond with a sense of urgency when you need us.

When you become a Chase Plastics' customer, you're backed by an award-winning team. Empowered with extraordinary capabilities and state-of-the-art tools, we'll ensure that you're receiving exceptional service and the right product when and where you need it.

We provide customer service that's so outrageous, and a culture that's so unique, it's renowned throughout the industry:



**2018**  
*Plastics News*  
Best Places to Work



**2016**  
*Plastics News*  
Best Places to Work

**2019**  
#63 on *Crain's Detroit Business*  
Private 200 List

**2015**  
#85 on *Crain's Detroit Business*  
Private 200 List

**2014**  
*Crain's Detroit Business*  
Cool Places to Work in Michigan

**2013**  
#41 on *Crain's Detroit Business*  
Fastest Growing Companies List

**2012**  
Ernst and Young  
Entrepreneur of the Year

**ISO 9001:2015 Certification**  
with Benchmark Ratings in  
Continuous Improvement,  
Internal Audits, Management  
and Resources

## Real service from real people

**Outrageous service:** it's unheard of and rare in our industry – but it's what we pride ourselves on and it's the center of our Core Values. From real people answering the phone when you call to real engineers providing expertise on your floor when you're down, we're here to help you succeed. We're beholden to our Core Values that promote high expectations, character, independence, execution and teamwork. Through these, you can expect accountability not only for our performance, but from the performance of our valued suppliers, so that you're receiving quality products when and where you need them, every time you place an order.

▶ **Insight**   ▶ **Flexibility**   ▶ **Responsiveness**   ▶ **Dedication**



## Get real solutions – today

New customers rate us **99% in satisfaction surveys**.  
Give us a chance today and we'll show you why!

Call **800-23-CHASE** or email [info@chaseplastics.com](mailto:info@chaseplastics.com)

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