

# Shared Core Values



## Customer Satisfaction

- Outrageous Service
- Sense of Urgency
- Two-Hour Callback
- Extraordinary Effort
- Quality Products and Services
- Competitive Pricing



## High Expectations

### Be Elite

- Commit to Excellence in All Endeavors | Be Success- and Results-Oriented
- Show Passion for Plastics Distribution | Empower Talent, Reward Success
- Do More, Manage Less | Embrace Change | Honor Top Performers
- Promote Opportunity Through Professional Growth | Pursue Career Development
- Focus on Profitable Growth

## Independence

- Control Our Own Destiny | React and Adjust Quickly
- Contribute to a Personally and Professionally Rewarding Environment

## Teamwork

- Engage in Participative Management | Trust in Each Other
- Possess a Whatever-It-Takes, Positive Attitude | Remain Dedicated and Committed

## Execution

- Meet Deadlines | Be Proactive | Set Clear Goals and Priorities | Implement Ideas
- Demonstrate Keen Leadership and Vision | Commitment to Continuous Improvement

## Character

- Act with Integrity | Display Moral Behavior | Communicate Openly, Honestly and Effectively | Accept Responsibility and Be Accountable | Candor / Straight Talk

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