

# From resin to reality, we make it happen.

Every product starts with a plan for success. And with us at your side, you can be rest assured that we're committed to helping you take your products from resin to reality... to results. From guiding you through product selection, to consulting on cost-effective solutions, to ensuring your materials arrive when and where you need them, we're dedicated to providing you with real solutions that push your business forward. Since 1992, we've been redefining resin distribution through a culture that revolves around serving our customers. Insightful technical knowledge, dedication, flexibility and responsiveness make up the winning formula for providing you with the outrageous service that you expect and deserve.



## ► Real people providing real solutions



### Real Flexibility

- Double- and triple-sourced materials
- Materials in stock, ready to be delivered
- Low minimum order size
- Blending and repacking services; custom labeling
- Core, general and custom stocking programs, including blanket orders, consignment, etc.
- Bilingual account managers, technical service, customer service, credit and logistics representatives

The industry's **broadest product line** featuring more than 35,000 specialty, engineering and commodity thermoplastics

### Real Insight

- Corporate- and field-based technical service and technical development engineers
- Advanced inventory and supply chain management technology
- Technical service and technical development support in person and via phone, email or video
- Technically skilled sales professionals with engineering backgrounds
- Exclusive Chase the Knowledge webinars and blog
- ISO 9001:2015 Certified

**Technical Insight** through our dedicated Technical Engineering Team

### Real Responsiveness

- Quickest written responses to quote requests in the industry
- 2-hour callback commitment
- Same-day shipping for in-stock materials
- Global supply and distribution network with 32 strategically located warehouses throughout North America
- Chase Plastics de Mexico with centralized warehouses in Querétaro, Monterrey and Juárez

**An empowered sales team** able to make pricing decisions without corporate approval

### Real Dedication

- Privately owned and operated by the original 1992 founders, Kevin and Carole Chase
- Commitment to partnership through an in-depth understanding of our customers' evolving businesses, processes, and products
- A knowledgeable, dedicated account manager in your area
- Continuous evaluation and expansion of our supplier base and warehouse network
- Net Promoter Score = 95%
- Customer Satisfaction Rating = 97%

**Dedicated account teams** comprising sales, customer service, credit, engineering and supply chain management professionals – for each customer, from day one!

