

REDEFINING RESIN DISTRIBUTION®

Rooted in a culture of outrageous customer service, Team Chase delivers levels of technical knowledge, dedication, flexibility and responsiveness that are simply unmatched. Our dedication and forward-thinking business approach provide plastic processors with quality, cost-effective solutions to improve efficiency, productivity and quality, and, in turn, increase profitability.

At Chase Plastics, “Redefining Resin Distribution” isn’t something we strive to accomplish; it’s what we do every day.



MORE FLEXIBILITY

- Double- and triple-sourced materials
- Materials in stock, ready to be delivered
- No minimum order size
- Blending and repacking services; custom labeling
- Core, general and custom stocking programs, including blanket orders, consignment, etc.



Unmatched product line comprising more than 6,400 specialty, engineering and commodity thermoplastics



MORE INSIGHT

- Corporate- and field- based technical service and application development engineers
- Technical service and application development support in person and via phone, email and video chats
- Technically skilled sales professionals with engineering backgrounds
- Advanced inventory and supply chain management technology



Technical insight throughout material selection and application development



MORE RESPONSIVENESS

- Quickest written responses to quotes in the industry
- Guaranteed callbacks within two hours
- Same-day shipping
- 99.2 percent on-time shipping
- Global supply and distribution network; 35 strategically located warehouses



Empowered sales team able to make pricing decisions without corporate approval



MORE DEDICATION

- Commitment to personal relationships and an in-depth understanding of our customers’ businesses and products
- Empowered account managers spanning North, Central and South America
- Service so “outrageous” customers can’t help but talk about it
- Business solution providers



Dedicated account teams – comprising sales, customer service, credit, engineering and supply chain management professionals – for each customer

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