



YOUR TECHNICAL SERVICES CHOICE

At Chase, we pride ourselves on helping processors reach their full potential by providing “outrageous” customer service. We offer insightful technical service and application development support in person and via phone, email and video chats; in addition, our technical service engineering help desk is open to answer your questions and guide you through the material selection and application development processes. The results: improved manufacturing productivity – and bottom lines – for our customers’ businesses.

Contact our engineering help desk: **844-411-CHASE (844-411-2427) or 411Chase@chaseplastics.com**

OUR CORPORATE- AND FIELD-BASED ENGINEERS:



Andrea Kendrick

Technical Service and Application Development Engineer

411Chase@chaseplastics.com

Education: B.S., plastics engineering, Ferris State University

Areas of expertise:

- Material selection and processing
- Tool and part design
- Sample and production mold trials
- Technical presentations and training



Andy Conte

Technical Service and Application Development Engineer

aconte@chaseplastics.com

Experience: More than 30 years in the plastics industry

Education: B.S., chemical engineering, Cornell University

Areas of expertise:

- Material selection and processing
- Troubleshooting
- Sample and production mold trials
- Tool and part design
- Statistical process control, statistical quality control and design of experiments
- Profile extrusion and rotomolding



Jason Merkle

Technical Service and Application Development Engineer

jmerkle@chaseplastics.com

Experience: More than 5 years at Chase Plastics serving multiple markets

Education: M.S., plastics engineering, University of Massachusetts-Lowell

B.S., plastics engineering, Ferris State University

Areas of expertise:

- Material selection and processing
- Application development at the OEM, tier and processor levels
- Customized material presentations and training
- Sample and production mold trials
- Tool and part design



Bill Parent

Technical Service and Application Development Engineer

bparent@chaseplastics.com

Experience: More than 25 years in the plastics industry

Areas of expertise:

- Material selection and processing
- Troubleshooting
- Sample and production mold trials
- Tool and part design



David Hoover

Technical Service and Application Development Engineer

dhoover@chaseplastics.com

Experience: More than 22 years in the plastics industry

Education: B.S. plastics and polymer engineering technology, Pennsylvania College of Technology

Areas of expertise:

- Material selection and processing
- Statistical process and quality control
- Tool and part design
- Sample and production mold trials
- Troubleshooting



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TEAM APPROACH

To allow us to better understand our customers' needs and give their businesses the personal attention they deserve, each of them receives a dedicated account team – comprising sales, technical service, application development, customer service, credit and logistical management professionals – from day one.

AS A RESULT, WE ARE ABLE TO PROVIDE:

- The quickest response to quotes, data sheets and processing inquiries in the industry
- Prompt research assistance for alternate material requests
- Agency and regulatory approval verification
 - UL
 - Automotive
 - NSF, FDA
 - USP Class IV
 - Reach/RoHS/California Prop. 65
 - Conflict materials
- Product certifications, including MSDS and ISO, on demand
- Access to product brochures and material chips/plaques without delay



**844-411-CHASE (844-411-2427) or
email us at 411Chase@chaseplastics.com!**

Whether you have an existing application that you would like to improve upon or make lighter, or an idea for a new one sketched on a napkin, we're up to the challenge.



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248.620.2120 | orders 800.232.4273 | fax 248.620.3192

ChasePlastics.com

Any recommendation by Chase Plastics personnel for the use of any material is based on tests or experience believed to be reliable. However, since the final processing and use of the product are beyond our control, we make no warranty as to such use or effects incidental to such use, handling or sale.

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